# Privacy Policy for NKFI KidneyMobile Application

# 1. Introduction

This Privacy Policy applies to the KidneyMobile application (the "Application") operated by the National Kidney Foundation of Illinois (NKFI). This policy outlines how we collect, use, disclose, and protect personal information when the Application is used by NKFI Admin, Staff, and Volunteer Staff. We are committed to ensuring the privacy and security of all users of our Application.

# 2. Information We Collect

We may collect the following types of information:

- Personal identifiers (e.g., name)
- Contact information (e.g., email address, phone number)
- Role-related information (e.g., admin, staff, or volunteer status)
- Health-related information of individuals served (as applicable and with consent)
- Screening Location data (when necessary for KidneyMobile services)

## 3. How We Use Your Information

We use the collected information for the following purposes:

- To manage and coordinate KidneyMobile services and events
- To improve the functionality and user experience of the Application
- To generate reports and analytics for internal use and program evaluation
- To communicate with Admin, Staff, and Volunteer Staff
- To ensure the security and integrity of the Application
- To comply with legal and regulatory requirements

## 4. Data Sharing and Disclosure

Your information is accessible to authorized NKFI personnel on a need-to-know basis. We may share information with:

- NKFI management for operational purposes
- Authorized healthcare partners for continuity of care (with consent)
- Legal authorities if required by law or to protect our rights

We do not sell personal information to third parties.

#### 5. Data Security

We implement appropriate technical and organizational measures to protect personal information against unauthorized access, alteration, disclosure, or destruction. These measures include encryption, access controls, and regular security assessments.

# 6. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. Health-related information is retained in accordance with applicable healthcare regulations.

# 7. Your Rights

You have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate or incomplete information
- Request deletion of your personal information, subject to our legal obligations
- Opt-out of certain data collection or use, where applicable

To exercise these rights, please contact the NKFI IT department or Human Resources.

## 8. Special Note for Volunteer Staff

Volunteer Staff should be aware that while they are providing valuable services, they may have access to sensitive information. All Volunteer Staff are required to maintain the confidentiality of any personal or health-related information they encounter while using the Application or providing services.

## 9. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify all users of any changes by posting the new Privacy Policy on the Application's main page and sending an email notification.

## 10. Contact Us

If you have any questions about this Privacy Policy or our data practices, please contact us.

Last updated: 8/14/2024